OGC-2022-29 - Labor Counsel BDISBO Goal Setting Overview/Pre-Proposal Conference

pennsylvania

BUREAU OF DIVERSITY, INCLUSION
AND SMALL BUSINESS OPPORTUNITIES

Issuing Officer – Jordan Kiessling jkiessling@pa.gov

December 7,2022 2:00pm

Offerors may ask questions during the Session, however responses provided during the Session are **not official** until the question is submitted in writing to the Issuing Officer, Jordan Kiessling at <a href="mailto:jkiessling@pa.gov">jkiessling@pa.gov</a>. Pennsylvania Department of General Services

## What's the Point?





Engaging Vendors that are representative of the communities served



# Small Diverse Business Engerprise (SDB) and Veteran Business Enterprise (VBE) References:

#### PART I GENERAL INFORMATION

- I-8 New SDB and VBE Goal Information Session
- I-12. Proposals
- I-13. Small Diverse Business and Veteran Business Enterprise Information

#### PART II PROPOSAL REQUIREMENTS

- II-3. Small Diverse Business Participation Submittal
- · II-4. Veteran Business Enterprise Participation Submittal

#### PART III CRITERIA FOR SELECTION

- III-1. Mandatory Responsiveness Requirements
- III-3. Evaluation

#### PART IV STATEMENT OF WORK

• IV-5. Contract Requirements—Small Diverse Business and Veteran Business Enterprise Participation

#### **APPENDICES**

- Attachment G Small Diverse Business Participation
- Attachment H– Veteran Business Enterprise Participation

A Bidder/Offeror's failure to meet the SDB participation goal in full and the VBE participation goal in full, or their failure to receive an approved Good Faith Efforts waiver for any unmet portion of either the SDB or VBE participation goal will result in the rejection of the Bid or Proposal as nonresponsive



## Solicitation Specific Goals

OGC-2022-29	SDB	VBE
Professional and Para-Professional Legal Services Only	24%	3%

- Available subcontracting opportunities across the entire state for the applicable services,
- Availability of DGS-verified SDB/VBEs to perform commercially useful functions, and
- Historical analysis of similar projects within the last 3 years.

### Primes are welcome to exceed the goal!





## SDB and VBE Classification

Vendors must self-certify as a Small Business (SB) prior to SDB/VBE validation.

### SB Eligibility Requirements

- The business must be a for-profit, United States business.
- •The business must be independently owned.
- •The business may not be dominant in its field of operation.
- •The business may not employ more than 100 full-time equivalent employees.
- •The business may not exceed threeyear average gross revenues of \$38.5 Million, regardless of business type (effective 11/1/2018).

## Small Diverse Business (SDB)

Goal oriented

- Woman Business Enterprise (WBE)
- Service-Disabled Veteran Business Enterprise (SDVBE)
- Minority Business Enterprise (MBE)
- LGBT Business Enterprise (LGBTBE)
- Disability-Owned Business Enterprise (DOBE)

### Veteran Business Enterprise (VBE)

Goal oriented

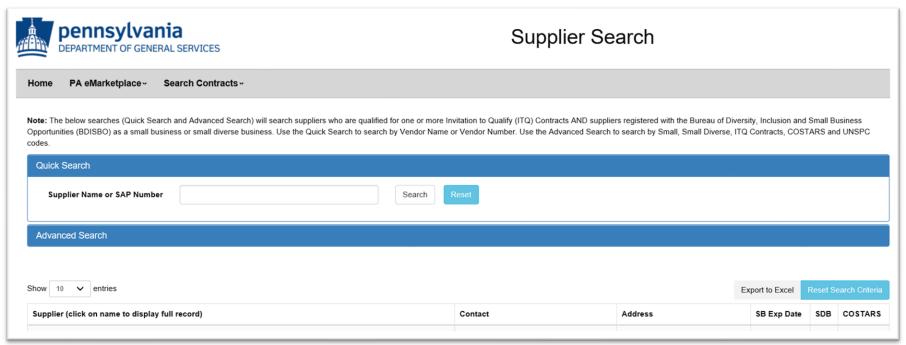
- Veteran Business Enterprise (VBE)
- Service-Disabled Veteran Business Enterprise (SDVBE)

SDBs and VBEs must be certified/valid as of bid close due date and time.



## Finding SDBs and VBEs

Utilization Compliance will be closely monitored and enforced



http://www.dgs.internet.state.pa.us/suppliersearch

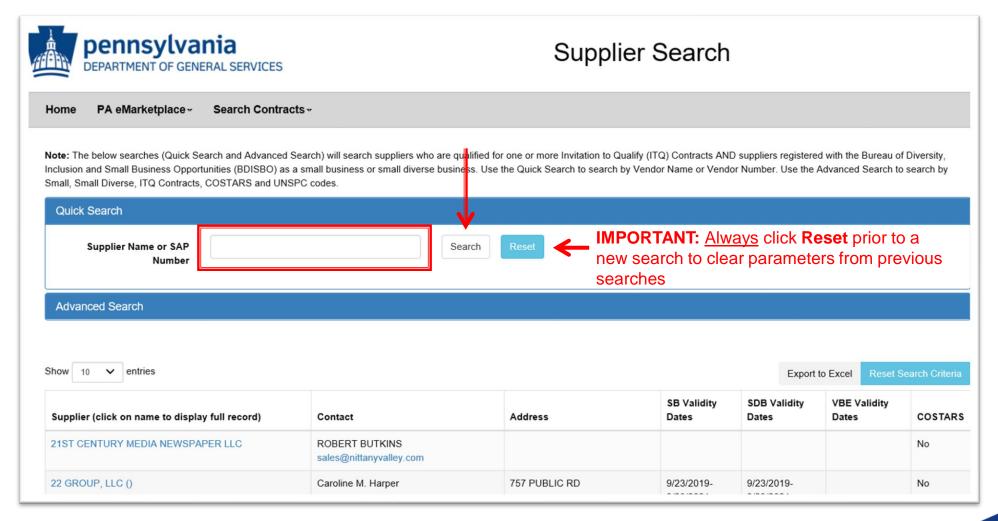


## Finding SDB/VBE vendors

- http://www.dgs.internet.state.pa.us/suppliersearch
- Access Search Guide - <u>https://www.dgs.pa.gov/Small%20Diverse%20Business</u> <u>%20Program/Documents/Finding%20SBs%20and%20SDs.pdf</u>
- Supplier Search assistance available from Issuing Officer or Bureau of Diversity Procurement Liaison



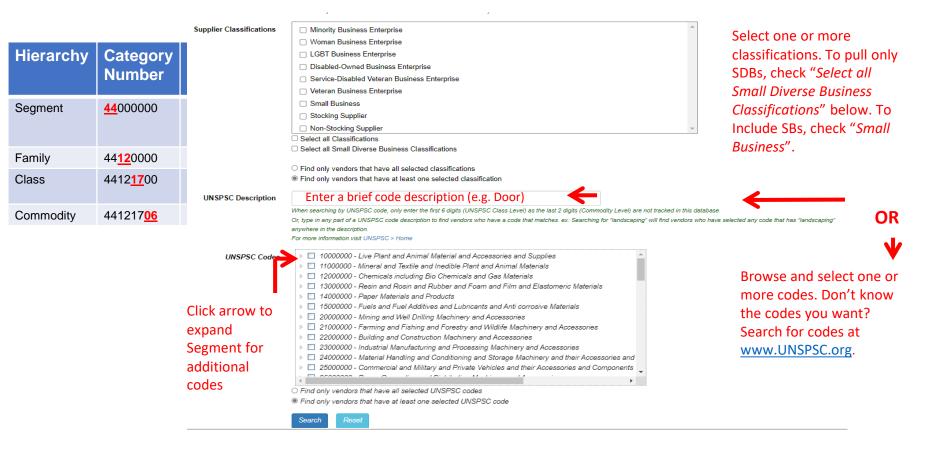
## Quick Search



To search or browse ALL Small and Small Diverse Businesses by Name OR 6-digit SAP Number (option also available through Advanced Search)

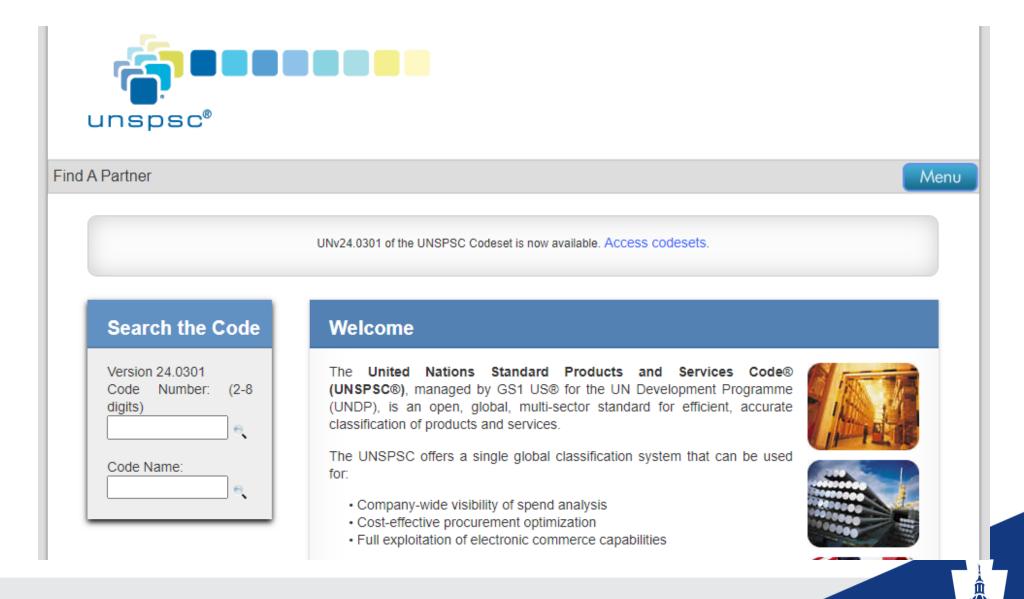


## Advanced Search





## UNSPSC Commodity Code Search



## UNSPSC Commodity Code Search



Write down your code selections

HOME	FAQS	SUBSCRIBE	LIBRARY	CODESET-DOWNLOADS	INITIATIVES	EDUCATION	FIND A PARTNER	
------	------	-----------	---------	-------------------	-------------	-----------	----------------	--

#### Version 24.0301

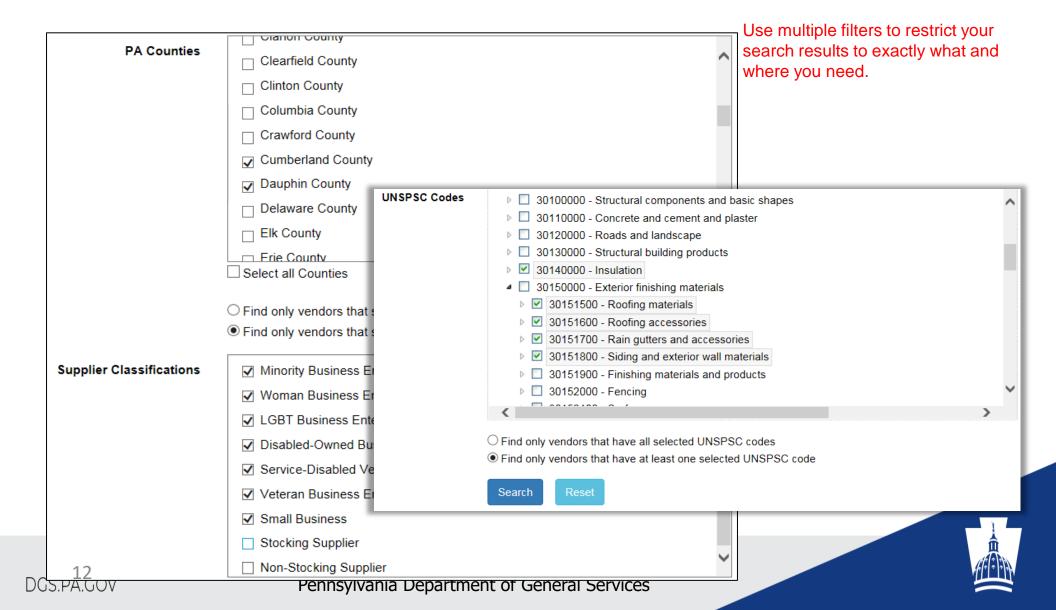
Search Code
Search Title painting

Search

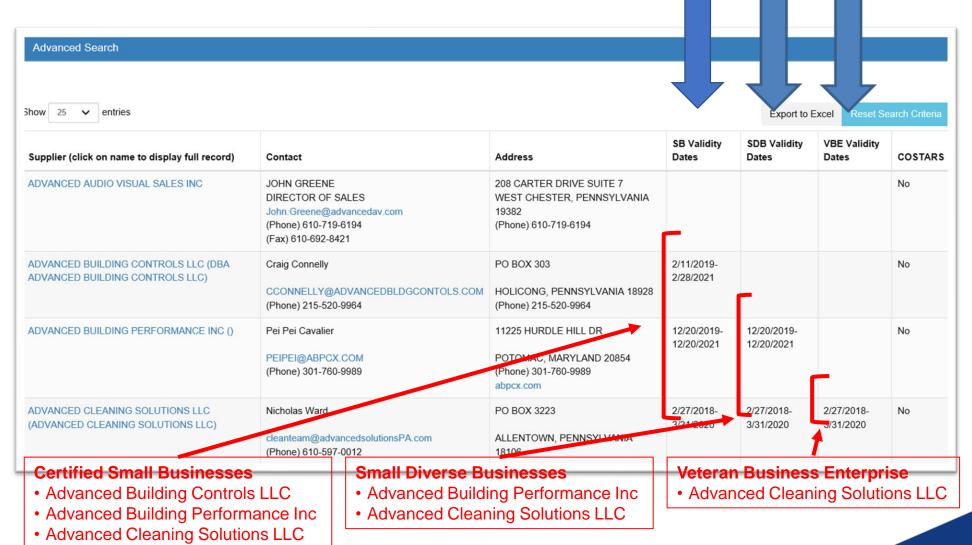
Code	Title
31211900	Paint applicators and painting accessories
60121001	Paintings
60121225	Watercolor painting mediums
60124101	Multicultural painting products
72151300	Painting and paper hanging services
72151301	Residential painting service
72151302	Commercial painting service
72151303	Industrial painting service
72151304	Aircraft painting service
72151305	Bridge painting service
72151307	Ship painting service
73181104	Painting services
78181501	Vehicle body repair or painting service
78181836	Aircraft fixed wing coating and painting service
RE121502	Dainting



## Advanced Search

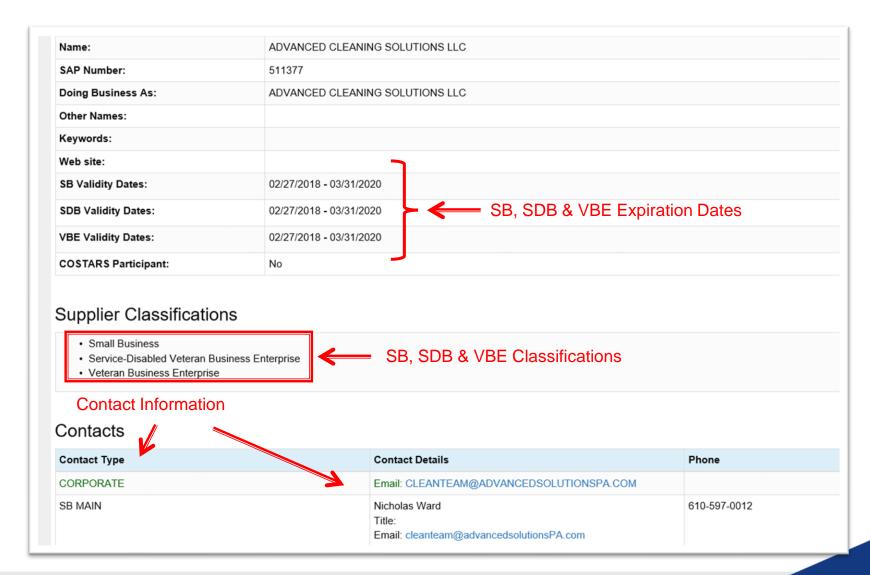


## Search Results



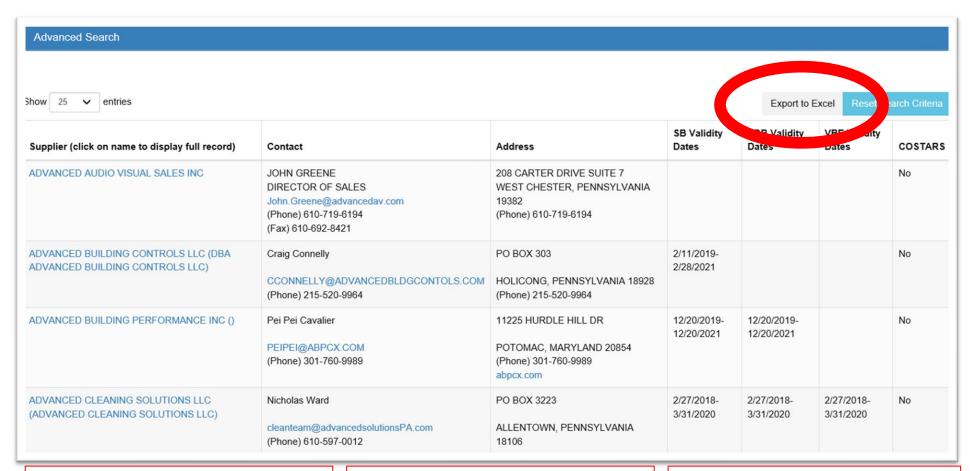


# Supplier Profile





## Search Results



#### **Certified Small Businesses**

- Advanced Building Controls LLC
- Advanced Building Performance Inc
- Advanced Cleaning Solutions LLC

#### **Small Diverse Businesses**

- Advanced Building Performance Inc
- Advanced Cleaning Solutions LLC

#### **Veteran Business Enterprise**

Advanced Cleaning Solutions LLC



### Excel Export Results – Supplier Contacts

Excel Export Results includes Vendor ID, Supplier Name, Contact Name, Email, Phone, Fax

	Α	В	С	D	E	F	0	Н	1	J	K
1 5	SAP Number	Supplier Name	Contact Name	Name	Title	Email	PhoneAreaCode	PhoneNumber	PhoneEx	FaxAreaCo	FaxNumber
2 1	L04279	CA WEISS SALES LLC	CORPORATE			caweiss@comcast.net					
3 1	104279	CA WEISS SALES LLC	SB MAIN	KRISTY ZARICHNIAK		kristyz@comcast.net	610	4588864		610	4588875
4 1	119565	DUFF SUPPLY COMPANY	CORPORATE	ALEX DUFFINE	VP	DFRANK@DUFFCOMPANY.COM	610	2754453			2796299
5 1	119565	DUFF SUPPLY COMPANY	REMITTO	BARB COHEN		bcohen@duffco.com	610	2754453	149	610	2756761
6 1	119565	DUFF SUPPLY COMPANY	SB MAIN	ALEX DUFFINE		aduffine@duffco.com	610	2754453			
7 1	119565	DUFF SUPPLY COMPANY	SB SECONDARY			info@duffco.com					
8 1	122594	HOUCK SERVICES INC	CORPORATE			jherrold@houcks.com					
9 1	122594	HOUCK SERVICES INC	SB MAIN	JARROD HERROLD		jherrold@houcks.com	717	6573302		717	6579805
10 1	122594	HOUCK SERVICES INC	SB SECONDARY			kgussler@houcks.com					
11 1	134717	PENN STATE ELECTRIC MECHANICAL	CORPORATE			razmataz33@aol.com					
12 1	134717	PENN STATE ELECTRIC MECHANICAL	SB MAIN	RAZ SUGARWALA		razmataz33@aol.com	717	2992090		717	2992297
13 1	L34717	PENN STATE ELECTRIC MECHANICAL	SB SECONDARY			ksing6027@yahoo.com					
14 1	135270	BARBARA J SALES ASSOC INC	CORPORATE			barb@barbarajsles.com					
15 1	135270	BARBARA J SALES ASSOC INC	SB MAIN	BARBARA SMITH		barb@barbarajsales.com	412	5233398		800	8137122
16 1	135270	BARBARA J SALES ASSOC INC	SB SECONDARY			willsmith@willjservices.com					
17 1	L37893	IDA YEAGER SALES INC	CORPORATE			idayeagersales@zoominternet.net					
18 1	L37893	IDA YEAGER SALES INC	SB MAIN	IDA LAQUATRAYEAGER		idayeagersales@zoominternet.net	724	4525260		724	4521072
19 1	L44061	CONSTRUCTION TOOL SERVICE INC	CORPORATE			ehuss@constructiontoolservice.com					
20 1	144061	CONSTRUCTION TOOL SERVICE INC	SB MAIN	BETTY CONNELLY		bconnelly@constructiontoolservice.com	412	6816673		412	6819185
21 1	L44061	CONSTRUCTION TOOL SERVICE INC	SB SECONDARY			bcgoodwork@aol.com					
22 1	L45576	BURKE & MICHAEL INC	CORPORATE			MARYFRANCES@BURKEANDMICHAEL.COM					
23 1	145576	BURKE & MICHAEL INC	SB MAIN	MARY FRANCES HOGAN		maryfrances@burkeandmichael.com	412	3212301		412	3214582
24 1	153927	COOPER TRADING INC	CORPORATE			cti@ctipa.com					
25 1	153927	COOPER TRADING INC	SB MAIN	PETER COOPER		pete@ctipa.com	724	8618830		724	8618832
26	153927	COOPER TRADING INC	SB SECONDARY			debbie@ctipa.com					
27 1	L57009	CONTRACT HARDWARE AND SUPPLY	CORPORATE			cristil@chsupplyinc.com					
28 1	L57009	CONTRACT HARDWARE AND SUPPLY	SB MAIN	BRAD BOTTEICHER		bradb@chsupplyinc.com	814	9412340		814	9412342

Supplier Classifications

ITQs

ITQ Contracts

**UNSPSC Codes** 

Suppliers

Supplier Addresses

Counties

**Supplier Contacts** 

## Upcoming Supplier Search **Training**

The training will focus on the basics of the supplier search process including recognizing the UNSPSC Codes Structure, accessing the DGS Supplier Search Database and Searching for Small, Small Diverse and Small Veteran Owned Businesses to gain a better understanding of supplier search results.

The 30-minute sessions will be offered via Teams on-line presentations on the following dates in 2022: (No RSVP) Required)

**Targeted Audience (External):** Potential prime contractors that conduct business with the commonwealth who want to learn the basics of finding DGS certified small diverse and veteran owned businesses.

- Thursday, December 1st, 10:00 am 10:30am
- Thursday, December 8th, 10:00 am 10:30am

Microsoft Teams meeting

Join on your computer or mobile app Click here to join the meeting Meeting ID: 293 754 842 172

Meeting ID: 293 754 842 172
Passcode: Uhqm2D

Download Teams | Join on the web

Or call in (audio only)
+1 267-332-8737,,690952530# United States, Philadelphia
Phone Conference ID: 690 952 530#

Find a local number | Reset PIN

Recording or transcription of this meeting may not occur without consent of all participants, as required by law, and must adhere to Commonwealth policies. For more information click the legal link.

Learn More | Meeting options | Legal

https://www.dgs.pa.gov/Small%20Diverse%20Business%20Program/Pages/News-Media.aspx



## Appendix G – SDB Participation Summary

#### Small Diverse Business (SDB) Participation Summary Sheet

Solicitation/Project #: OGC-2022-29

Issuing Agency: Department of General Services on behalf of OGC and OA

Name of Procurement/Project: Labor Counsel RFP

SDB Participation Goal (for MBE, WBE, LGBTBE, DOBE, and SDVBE): 24%

#### Attachments:

SDB-1	Instructions for completing SDB Participation Submittal
SDB-2	SDB Participation Submittal
SDB-3	SDB Utilization Schedule
SDB-3.1	SDB Utilization Schedule
SDB-4	Guidance for Documenting Good Faith Efforts to Meet the SDB Participation Goal
SDB-5	Good Faith Efforts Documentation to Support Waiver Request of SDB Participation Goal



## Appendix H – VBE Participation Summary

#### Veteran Business Enterprise (VBE) Participation Summary Sheet

Solicitation/Project #: OGC-2022-29

Issuing Agency: Department of General Services on behalf of OGC and OA

Name of Procurement/Project: Labor Counsel RFP

VBE Participation Goal (for VBE and SDVBE): 3%

#### Attachments:

VBE-1	Instructions for Completing VBE Participation Submittal
VBE-2	VBE Participation Submittal
VBE-3	VBE Utilization Schedule
VBE-3.1	VBE Utilization Schedule
VBE-4	Guidance for Documenting Good Faith Efforts to Meet the VBE Participation Goal
VBE-5	Good Faith Efforts Documentation to Support Waiver Request of VBE Participation Goal



### New Forms and Processes

- SDB/VBE Instructions *SDB-1/VBE-1 READ*
- SDB/VBE Participation Submittal *SDB-2/VBE-2*
- SDB/VBE Utilization Schedule *SDB-3/VBE-3*
- Utilization Schedule self performance SDB 3.1/VBE-3.1
- Guidance for Good Faith Effort (GFE) Waiver SDB-4/VBE-4 <u>READ</u>
- GFE Waiver *SDB-5/VBE-5*



### SDB Submittal Instructions – SDB-1

#### SDB-1

INSTRUCTIONS FOR COMPLETING THE SMALL DIVERSE BUSINESS (SDB)
PARTICIPATION SUBMITTAL AND SDB UTILIZATION SCHEDULE.

PLEASE READ BEFORE COMPLETING THESE DOCUMENTS
Bidders/Offerors do not need to return SDB-1 with their SDB Participation Submittal

The following instructions include details for completing the SDB Farticipation Submittal (SDB-2) which Bidders or Offerors must submit in order to be considered responsive.

The following instructions also include details for completing the SDB Utilization Schedule (SDB-3), which Bidders or Offerors must submit for any portion of the SDB participation goal the Bidder or Offeror commits to meeting.

A Bidder/Offeror's failure to meet the SDB participation goal in full or their failure to receive an approved Good Faith Efforts waiver for any unmet portion of the SDB participation goal will result in the rejection of the Bid or Proposal as nonresponsive.

I. <u>SDB Participation Goal</u>: The SDB participation goal is set forth in the eMarketplace advertisement and also in the Notice to Bidders. The Bidder/Offeror is encouraged to use a diverse group of subcontractors and suppliers from the SDB classifications to meet the SDB participation goal.

#### II. SDB Eligibility:

- Finding SDB firms: Offerors can access the directory of <u>DGS-verified</u> SDB firms from the DGS Supplier Search directory at: <a href="http://www.dgs.internet.state.pa.us/suppliersearch.">http://www.dgs.internet.state.pa.us/suppliersearch.</a>
- Only SDBs verified by DGS and as defined herein may be counted for purposes of
  achieving the SDB participation goal. In order to be counted for purposes of achieving
  the SDB participation goal, the SDB firm, including an SDB prime, must be DGSverified for the services, materials or supplies that it has committed to perform on the
  SDB Utilization Schedule (SDB-3). A firm whose SDB verification is pending or



## SDB Submittal – SDB-2

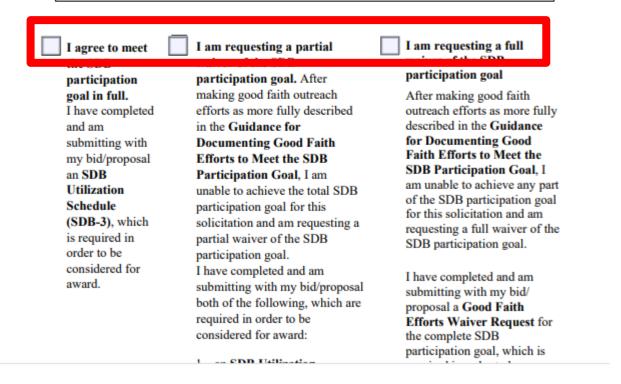
CRITICAL

Check One, and

Only One, Box

#### SDB-2 SDB PARTICIPATION SUBMITTAL

CHECK ONE, AND ONLY ONE, BOX. FAILURE TO COMPLY WILL RESULT IN REJECTION OF YOUR BID/PROPOSAL.





## SDB Utilization Schedule - SDB-3

CRITICAL

Verify SDB

percentage of work

#### SDB-3 SDB UTILIZATION SCHEDULE

### COMPLETE THE FOLLOWING IF YOU WILL BE UTILIZING SDB SUBCONTRACTORS TO MEET THE GOAL IN FULL OR IN PART

Bidders/Offerors are not required to identify the specific SDB subcontractors within this SDB Utilization Schedule, but must identify the total percentage (%) of work to be performed by SDB subcontractors. To receive credit toward meeting the SDB participation goal, the SDB subcontractor must be a DGS-verified SDB as of the execution of the subcontracting agreement.



### Letter of Commitment SDB-3.1

CRITICAL

Self-Performance

as SDB Prime.

#### SDB-3.1 SDB UTILIZATION SCHEDULE

#### COMPLETE THE FOLLOWING IF YOU ARE AN SDB PRIME

Prime Bidder/Offeror's SAP Vendor Number (6-digit number):						
Prime Bidder/Offeror's S	Prime Bidder/Offeror's SDB Verification Number (located on DGS SDB verification):					
Type of SDB:	MBE					
	WBE					
	DOBE					
	SDVBE					
	LGBTBE					
Percentage of work to be self-performed by SDB prime hidder/offeror:						

Only complete
if you are an
SDB/VBE
Planning to
self-perform
to meet
stated goal.



## Guidance to Document GFE SDB-4

## READ, READ, READ

- The ability or desire of a prime contractor to perform the work of a contract with its own organization does not relieve the Offeror of the responsibility to make Good Faith Efforts to meet the stated participation goal.
- Prime must complete all components of the GFE paperwork.
   Details/Evidence are important, proof is required.
- Carefully review SDB and VBE submittal Instructions, specifically
   Section VI of SDB/VBE-1 which lists pertinent items as Fatal errors.



## Good Faith Efforts Packet SDB-5

Good Faith Efforts (GFE) Partial or Full Waiver
 Identified Items of Work Applicant Made Available to SDBs (Part 1)
 Identified SDBs and Record of Solicitations (Part 2)
 SDB Outreach Compliance Statement (Part 3)
 Additional Information Regarding Rejected SDB Quotes (Part 4)

☐ SDB Subcontractor Unavailability Certificate (Part 5)



## SDB GFE Documentation – SDB-5

SDB-5 GOOD FAITH EFFORTS DOCUMENTATION TO SUPPORT WAIVER REQUEST OF SDB PARTICIPATION GOAL

Project Description:		
Commonwealth Agency Name:		
Solicitation #:		
Solicitation Due Date and Time:		
Bidder/Offeror Company Name:		
Bidder/Offeror Contact Name:		
Bidder/Offeror Contact Email:		
Bidder/Offeror Contact Phone Number:		

Part 1 – Identified Items of Work Offeror Made Available to SDBs

Identify those items of work that the Offeror made available to SDBs. This includes, where appropriate, those items the Offeror identified and subdivided into economically feasible units to facilitate the SDB participation. For each item listed, show the anticipated percentage of the total contract amount. It is the Offeror's responsibility to demonstrate that enough work to meet the SDB participation goal was made available to SDBs, and the total percentage of the items of work identified for SDB participation met or exceeded the SDB participation goal set for the procurement.

Was this work listed in the solicitation?	Does Offeror normally self- perform this work?	Was this work made available to SDB Firms? If not, explain why.
yes no	yes no	yes no
	listed in the solicitation?	listed in the solicitation? normally self-perform this work?  yes yes no



### Identification Items of Work Offeror Made Available to SDBs

CRITICAL

List all components

of Work offered for

subcontracting.

#### Part 1 - Anticipated Scopes of Work Bidder/Offeror Made Available to SDBs

Identify to the lated scopes of work that the Bidder/Offeror made available to SDB subcontractors. This includes, where appropriate, those items the Offeror identified and subdivided into economically feasible units to facilitate the SDB participation. It is the Bidder/Offeror's responsibility to demonstrate that the total percentage of the anticipated scopes of work identified for SDB participation met or exceeded the SDB participation goal set for the procurement.

Anticipated Scopes of Work	Does Bidder/	Was this work made available to SDB Firms? If not, explain why.		
	Offeror normally			
	self-perform this			
	work?			
	yes yes	yes		
	no no	no no		
	yes yes	yes		
	no no	no		
	yes yes	yes		
	no no	no		
	yes	yes		
	no no	no no		
	yes yes	yes		
	no no	no		

Attach additional sheets if necessary.

### ntified SDBs and Record of Solicitations

CRITICAL

Specifics and Details

are important

#### Part 2 - Identified SDBs and Record of Solicitations

Identify the SDBs solicited to demonstrate interest to perform the Anticipated Scopes of Work made available for SDB participation. Include the name of the SDB solicited, anticipated scopes of work for which the Bidder/Offeror solicited interest, date and manner of initial and follow-up, whether the SDB provided a response, and whether the SDB will be used toward meeting the SDB participation goal.

Note: Copies of all written solicitations and documentation of follow-up calls to SDBs must be attached to this form. For each Identified SDB listed below that Bidder/Offeror is not using to meet the SDB participation goal, Bidder/Offeror should submit an SDB Subcontractor Unavailability Certificate signed by the SDB or a statement from the Bidder/Offeror that the SDB refused to sign the SDB Subcontractor Unavailability Certificate.

Name of Identified SDB and Classification	Describe Anticipated Scope of Work Solicited	Initial Solicitation Date & Method	Follow-up Solicitation Date & Method	Details for Follow-up Calls	SDB interested in Anticipated Scope of Work?	Will SDB be Used?	Reason SDB Rejected
MBE WBE LGBTBE DOBE SDVBE		Date:	Date:	Date and Time of Call:  Spoke with:  Left Message:	yes no	yes no	Used other SDB Used non-SDB Self performing
MBE WBE LGBTBE DOBE SDVBE		Date:	Date:	Date and Time of Call:  Spoke with:  Left Message:	yes no	yes no	Used other SDB Used non-SDB Self performing

Attach additional sheets as necessary.



### **SDB Outreach Compliance Statement**

CRITICAL

Documentation for Part 1

SDB-5 GOOD FAITH EFFORTS DOCUMENTATION TO SUPPORT WAIVER REQUEST OF SDB PARTICIPATION GOAL

Part 3 - SDB Outreach Compliance Statement

1.	List the Identified Items of Work for subcontracting opportunities for the solicitation along with specific work categories:
2.	Attach to this form copies of written solicitations (with Bid or Proposal instructions) used to solicit Identified SDBs for these subcontract opportunities.
3.	Offeror made the following attempts to contact the Identified SDBs:
4.	Bonding Requirements (Please Check One):
	This project does not involve bonding requirements.
	Offeror assisted Identified SDBs to fulfill or seek waiver of bonding requirements. (DESCRIBE EFFORTS):
5.	Pre-Bid/Proposal Conference or Supplier Forum (Please Check One):
	Offeror did attend the pre-Bid/Proposal conference or Supplier Forum
	No pre-Bid/Proposal conference or Supplier Forum was held
	Offeror did not attend the pre-Bid/Proposal conference or Supplier Forum



RITICAL umentation for

### Information Regarding Rejected SDB Quotes

SDB-5 GOOD FAITH EFFORTS DOCUMENTATION TO SUPPORT WAIVER REQUEST OF SDB PARTICIPATION GOAL

Part 4 - Additional Information Regarding Rejected SDBs

This form must be completed if Part 2 indicates that an SDB was rejected because the Bidder/Offeror will use a non-SDB or will selfperform the Anticipated Scopes of Work. List the Anticipated Scopes of Work, indicate whether the work will be performed by a non-SDB or will be self-performed, and if applicable, state the name of the non-SDB firm.

Describe Anticipated	Self-performing or using	Reason why SDB was not used for anticipated scope of work along with brief explanation
Scope of Work not being performed by SDBs	non-SDB (provide name of non-SDB if applicable)	
	self-performing using Non-SDB Name:	price capabilities other
	self-performing using Non-SDB Name:	price capabilities other
	self-performing using Non-SDB Name:	price capabilities other
	self-performing using Non-SDB Name:	price capabilities other
	self-performing using Non-SDB Name:	price capabilities other

Attach additional sheets as necessary.



### **Subcontractor Unavailability Certificate**

CRITICAL

Required for each

vendor listed in Part 1

#### SDB-5 GOOD FAITH EFFORTS DOCUMENTATION TO SUPPORT WAIVER REQUEST OF SDB PARTICIPATION GOAL

#### Part 5 - SDB Subcontractor Unavailability Certificate

It is hereby certified that the firm of								
		(Nam	e of SDB)					
located at_								
	(Number)		(Street)					
				was offer	ed an opportunity to provide			
(City)	(State)	(Zip)						
			on Solic	itation No.				
(anti	cipated scope of work)							
by								
(Name of Prime Contractor's Firm)								
********								
2.					le for the work/service or			
unable to prepare a proposal for this project for the following reason(s):								



### **Best Practices**

### Do's

- Read the solicitation and all instructions completely.
- Submit SEPARATE SDB and VBE submittal forms.
- Validate subcontractor SDB/VBE status in DGS Supplier Database.
- Ensure that all appropriate forms are completed and signed correctly.
- Submit questions early per the solicitation requirements.

### **Don'ts**

- Make any assumptions.
- Copy SDB submittal paperwork.
   Download and complete the VBE submittal separately, titles and accuracy matter.
- Skip any portion of the GFE request documentation.
- Forget to verify subcontractor status as current SDB/VBE in DGS Supplier Database.



### Notes

- READ, READ, READ, solicitation instructions completely.
- Subcontractors identified in SDB-3, Utilization Schedule must be validated as of bid due date and time.
- Appendix K "Model Form SDB/VBE Subcontractor
  Agreement" is provided for informational purposes only.
   To be completed by award winning vendor only.



## REMINDER



# Questions?





## **BDISBO Contact Info**

# Bureau of Diversity, Inclusion and Small Business Opportunities

North Office Building 401 North Street, Room 611 Harrisburg, PA 17120-0500 717.783.3119

GS-BDISBO@pa.gov

